



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 7th September 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/08/32.

You requested the following information, please also see our response below:

- **The documentation/guide/data dictionary for the computer software your ambulance call handlers/dispatchers use to classify incidents (e.g. a training guide for new call handlers on using the system).**
- **And the documentation detailing a full list of the categories and/or codes and questions that you use to designate the nature of a call (e.g. how would you record a heart attack, a broken leg or a stab wound?).**

Unfortunately, the information you have requested belongs to another organisation and is therefore exempt under Section 41 Information Provided in Confidence. Please contact NHS Digital if you require further information – they can be contacted on enquiries@nhsdigital.nhs.uk

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust